Brainbench Assessment List - Quick Reference

November 20, 2007

The following is a short listing of all Brainbench Assessments. These are provided as a quick reference only. For more information on each assessment, please refer to our Assessment Catalog, or to our website at http://www.brainbench.com

Pre-Hire Personality Assessments

Having insight into a candidate's attitudes, interests, and motivations can help you ensure the right fit with the culture of your organization as well as the requirements of the specific job. Our personality tests differ from others on the market because they are designed specifically for employee selection.

Pre-Hire Personality Screen (55 Questions, Job Fit, Attitude Towards Work)

Pre-hire Personality Screen (Express)
Pre-hire Personality Screen (Spanish) (Express)
Pre-hire Personality Screen For Customer Service (Express)
Pre-hire Personality Screen For Customer Service (Spanish) (Express)
Pre-hire Personality Screen For Information Technology (Express)
Pre-hire Personality Screen For Information Technology (Spanish) (Express)
Pre-hire Personality Screen For Outbound Call Center (Express)
Pre-hire Personality Screen For Outbound Call Center (Spanish) (Express)
Pre-hire Personality Screen For Professional Sales (Express)
Pre-hire Personality Screen For Professional Sales (Spanish) (Express)

Pre-Hire Personality Productivity Index (74 Questions, Reliability, Productivity)

Pre-hire Productivity Index
Pre-hire Productivity Index (Spanish)
Pre-hire Productivity Index For Customer Service Representative
Pre-hire Productivity Index For Customer Service Representative (Spanish)
Pre-hire Productivity Index For Information Technology
Pre-hire Productivity Index For Information Technology (Spanish)
Pre-hire Productivity Index For Outbound Call Center
Pre-hire Productivity Index For Outbound Call Center (Spanish)
Pre-hire Productivity Index For Professional Sales
Pre-hire Productivity Index For Professional Sales (Spanish)

Pre-Hire Personality Screen (100 Questions, Job Fit, Attitude Towards Work, Reliability, Productivity)

Pre-hire Personality Profile
Pre-hire Personality Profile (Arabic)
Pre-hire Personality Profile (Spanish)
Pre-hire Personality Profile for Customer Service
Pre-hire Personality Profile for Customer Service (Spanish)
Pre-hire Personality Profile for First-Level Manager
Pre-hire Personality Profile for First-Level Manager (Spanish)
Pre-hire Personality Profile for First-Line Supervisor
Pre-hire Personality Profile for First-Line Supervisor (Spanish)
Pre-hire Personality Profile for Information Technology
Pre-hire Personality Profile for Information Technology (Spanish)
Pre-hire Personality Profile for Outbound Call Center
Pre-hire Personality Profile for Outbound Call Center (Spanish)
Pre-hire Personality Profile for Professional Sales
Pre-hire Personality Profile for Professional Sales (Spanish)

Coaching & Leadership Personality Assessments

Brainbench also offers several personality assessments that are intended to help individual employees evaluate their interests, as well as their own perceived strengths and weaknesses.

Career Interest Inventory (71 Questions, Matches interests against specific jobs)

Career Interest Inventory
Career Interest Inventory (Arabic)
Career Interest Inventory (French)
Career Interest Inventory (Portuguese)
Career Interest Inventory (Spanish)
Career Interest Inventory (Swedish)
Career Interest Inventory For Computer Programmers
Career Interest Inventory For Computer Security Specialists
Career Interest Inventory For Computer Systems Analysts
Career Interest Inventory For Database Administrators
Career Interest Inventory For Government Service Executives
Career Interest Inventory For Human Resource Managers
Career Interest Inventory For IT Managers
Career Interest Inventory For Management Analysts
Career Interest Inventory For Network/Communications Analysts
Career Interest Inventory For Private Sector Executives
Career Interest Inventory For Recruiters
Career Interest Inventory For Sales Managers

Employment History (Biodata) Assessments

One of the fundamental tenets of pre-employment selection is that past behavior predicts future behavior. Employment history surveys ask questions designed to uncover past work behaviors that indicate the potential for high or low performance. These surveys take only five minutes to complete and are often used for pre-screening purposes.

Employment History Survey For Hourly Workers
Employment History Survey For Hourly Workers (Spanish)
Employment History Survey For Professionals

Computer Software Simulation Assessments

When you need to select a candidate that already knows how to use a standard office software package, the best way to find out if they can do it is to allow them to show you. Our software simulations do just that, simulating the software environment so well that the candidate will not be able to tell the difference. Most of our simulations are available in Standard (40 question) and Express (16 question) versions.

Lotus 1-2-3 97 - Essentials Simulation
Lotus 1-2-3 97 Simulation
MS Access 2000 - Essentials Simulation
MS Access 2000 Simulation
MS Access 2002 - Essentials Simulation
MS Access 2002 Simulation
MS Access 2003 Fundamentals Simulation
MS Access 2003 Fundamentals Simulation (Express)
MS Access 97 - Essentials Simulation
MS Access 97 Simulation
MS Excel 2000 - Essentials Simulation
MS Excel 2000 Simulation
MS Excel 2002 - Essentials Simulation
MS Excel 2002 Simulation
MS Excel 2003 - Essentials Simulation
MS Excel 2003 - Simulation

MS Excel 2003 Fundamentals Simulation
MS Excel 2003 Fundamentals Simulation (Express)
MS Excel 97 - Essentials Simulation
MS Excel 97 Simulation
MS Internet Explorer 6 - Essentials Simulation
MS Internet Explorer 6 Simulation
MS Outlook 2000 - Essentials Simulation
MS Outlook 2000 Simulation
MS Outlook 2002 - Essentials Simulation
MS Outlook 2002 Simulation
MS Outlook 2003 - Simulation
MS PowerPoint 2000 - Essentials Simulation
MS PowerPoint 2000 Simulation
MS PowerPoint 2002 - Essentials Simulation
MS PowerPoint 2002 Simulation
MS PowerPoint 2003 Fundamentals Simulation
MS PowerPoint 2003 Fundamentals Simulation
MS PowerPoint 97 - Essentials Simulation
MS PowerPoint 97 Simulation
MS Project 2000 Simulation
MS Windows 2000 - Spanish Simulation
MS Windows 2000 Simulation
MS Windows 98 Simulation
MS Windows XP - Essentials Simulation
MS Windows XP Simulation
MS Word 2000 - Essentials Simulation
MS Word 2000 Simulation
MS Word 2002 - Essentials Simulation
MS Word 2002 Simulation
MS Word 2003 - Essentials Simulation
MS Word 2003 Simulation
MS Word 97 - Essentials Simulation
MS Word 97 Simulation
Word Pro 9.0 - Essentials Simulation
Word Pro 9.0 Simulation
WordPerfect 8.0 - Essentials Simulation
WordPerfect 8.0 Simulation
WordPerfect 9.0 - Essentials Simulation
WordPerfect 9.0 Simulation

Knowledge, Skills, and Abilities Assessments

Often, you want candidates that can hit the ground running. Other times you want candidates that have the foundational knowledge, skills, and abilities to ensure they can succeed in your training program. Our knowledge, skills, and ability assessments are built to help you evaluate the skills they are bringing with them before they start your training program. We offer more than 450 Knowledge, Skills, and Ability assessments, most of them available in Standard (40 question) and Express (16 question) versions.

Administrative

Accounts Payable Fundamentals	ICD-9 and CPT Coding (Express)	Reading Comprehension - English (Express)
Accounts Payable Fundamentals (Express)	ICD-9 and CPT Coding (Hospital)	Records Information Management
Accounts Receivable/Billing Fundamentals	ICD-9 and CPT Coding (Hospital) (Express)	Records Information Management (Express)
Accounts Receivable/Billing Fundamentals (Express)	ITAA Information Security Awareness	Sexual Harassment Awareness (U.S.)
Bookkeeping Fundamentals (U.S.)	ITAA Information Security Awareness (Express)	Sexual Harassment Awareness (U.S.) (Express)
Bookkeeping Fundamentals (U.S.) (Express)	Internet Research Techniques and Resources (U.S.)	Shorthand
Business Communication	Internet Research Techniques and Resources (U.S.) (Express)	Shorthand (Express)
Business Communication (Express)	Legal Research (U.S.)	Speedwriting
Business Ethics Awareness (U.S.)	Legal Research (U.S.) (Express)	Speedwriting (Express)
Business Ethics Awareness (U.S.) (Express)	Legal Secretarial Skills (U.S.)	Spelling (U.S.)
Business Math	Legal Secretarial Skills (U.S.) (Express)	Spelling (U.S.) (Express)

Business Math (Express)	Medical Billing	Spoken English Test (10 Minute)
Business Writing	Medical Billing (Express)	Spoken English Test (7 Minute)
Business Writing (Express)	Medical Office Skills (U.S.)	Spoken Spanish Test
Computer Literacy (Windows XP)	Medical Office Skills (U.S.) (Express)	Technical Writing
Computer Literacy (Windows XP) (Express)	Medical Terminology	Technical Writing (Express)
Data Entry 10-Key	Medical Terminology (Express)	Telephone Etiquette
Data Entry Alphanumeric	Multitasking, Clerical Version	Telephone Etiquette (Express)
Data Entry Alphanumeric (Audio)	Multitasking, Clerical Version (Express)	Time Management (U.S.)
Data Entry Numeric	Office Management (U.S.)	Time Management (U.S.) (Express)
Diversity Awareness (U.S.)	Office Management (U.S.) (Express)	Typing Speed & Accuracy
Diversity Awareness (U.S.) (Express)	Office Procedures (U.S.)	Workplace Fundamentals (U.S.)
Editing & Proofing (Chicago Style)	Office Procedures (U.S.) (Express)	Workplace Fundamentals (U.S.) (Express)
Editing & Proofing (Chicago Style) (Express)	Payroll Fundamentals (U.S.)	Written English
English Vocabulary	Payroll Fundamentals (U.S.) (Express)	Written English (Express)
English Vocabulary (Express)	Payroll Fundamentals (UK)	Written English (UK)
English Writing Exercise	Payroll Fundamentals (UK) (Express)	Written English (UK) (Express)
Filing (U.S.)	Reading Comprehension - Chinese	Written Spanish
Filing (U.S.) (Express)	Reading Comprehension - Chinese (Express)	
ICD-9 and CPT Coding	Reading Comprehension - English	

Call Center

Business Communication	Listening Comprehension - Chinese (Express)	Spelling (U.S.)
Business Communication (Express)	Listening Comprehension - English (UK)	Spelling (U.S.) (Express)
Computer Technical Support	Listening Comprehension - English (UK) (Express)	Spoken English Test (10 Minute)
Computer Technical Support (Express)	Listening Comprehension - Korean	Spoken English Test (7 Minute)
Customer Assistance	Listening Comprehension - Korean (Express)	Spoken Spanish Test
Customer Assistance (Audio)	Listening Comprehension - Spanish	Technical Help Desk
Customer Assistance (Scenario 1) (Express)	Listening Comprehension - Spanish (Express)	Technical Help Desk (Express)
Customer Assistance (Scenario 2) (Express)	Listening Skills	Technical Help Desk (Microsoft)
Customer Assistance (Scenario 3) (Express)	Listening Skills (Express)	Technical Help Desk (Microsoft) (Express)
Data Entry 10-Key	Listening/Reading Comprehension - Chinese	Telephone Etiquette
Data Entry Alphanumeric	Listening/Reading Comprehension - Chinese (Express)	Telephone Etiquette (Express)
Data Entry Alphanumeric (Audio)	Listening/Reading Comprehension - Korean	Time Management (U.S.)
Data Entry Numeric	Listening/Reading Comprehension - Korean (Express)	Time Management (U.S.) (Express)
Diversity Awareness (U.S.)	Listening/Reading Comprehension - Spanish	Typing Speed & Accuracy
Diversity Awareness (U.S.) (Express)	Listening/Reading Comprehension - Spanish (Express)	Workplace Fundamentals (U.S.)
English Listening Comprehension (U.S.)	Outbound Sales Skills	Workplace Fundamentals (U.S.) (Express)
English Listening Comprehension (U.S.) (Express)	Outbound Sales Skills (Express)	Written English
English Vocabulary	Reading Comprehension - Chinese	Written English (Express)
English Vocabulary (Express)	Reading Comprehension - Chinese (Express)	Written English (UK)
English Writing Exercise	Reading Comprehension - English	Written English (UK) (Express)
ITAA Information Security Awareness	Reading Comprehension - English (Express)	Written Spanish
ITAA Information Security Awareness (Express)	Sexual Harassment Awareness (U.S.)	
Listening Comprehension - Chinese	Sexual Harassment Awareness (U.S.) (Express)	

Computer Software

3D Studio MAX	Flash MX	MS PowerPoint 2003 Fundamentals (Express)
3D Studio MAX (Express)	Flash MX (Express)	MS PowerPoint 97
Act! 4.0	HomeSite 4.5	MS PowerPoint 97 (Express)
Act! 4.0 (Express)	HomeSite 4.5 (Express)	MS PowerPoint 97 Fundamentals
Ada95 (Express)	ITAA Information Security Awareness	MS PowerPoint 97 Fundamentals (Express)
Adobe FrameMaker 5.5	ITAA Information Security Awareness (Express)	MS Project 2000
Adobe FrameMaker 5.5 (Express)	Informatica PowerMart/PowerCenter 6.2.1	MS Project 2000 (Express)
Adobe Illustrator 8.0	Informatica PowerMart/PowerCenter 6.2.1 (Express)	MS Project 2002
Adobe Illustrator 8.0 (Express)	Lotus 1-2-3 9.5	MS Project 2002 (Express)
Adobe Illustrator CS	Lotus 1-2-3 9.5 (Express)	MS Publisher 2000
Adobe Illustrator CS (Express)	Lotus Freelance Graphics 9.5	MS Publisher 2000 (Express)

Adobe InDesign CS	Lotus Freelance Graphics 9.5 (Express)	MS Visual InterDev 6.0
Adobe InDesign CS (Express)	Lotus Word Pro 9.5	MS Visual InterDev 6.0 (Express)
Adobe PageMaker 6.5	Lotus Word Pro 9.5 (Express)	MS Windows 2000 Fundamentals
Adobe PageMaker 6.5 (Express)	MS Access 2000 Fundamentals	MS Windows 2000 Fundamentals (Express)
Adobe Photoshop 5.5	MS Access 2000 Fundamentals (Express)	MS Windows 95 Navigation
Adobe Photoshop 5.5 (Express)	MS Access 2002 Fundamentals	MS Windows 95 Navigation (Express)
Adobe Photoshop 6.0	MS Access 2002 Fundamentals (Express)	MS Windows 98 Navigation
Adobe Photoshop 6.0 (Express)	MS Access 2003	MS Windows 98 Navigation (Express)
Adobe Photoshop 7.0	MS Access 2003 (Express)	MS Word 2000
Adobe Photoshop 7.0 (Express)	MS Access 2003 Fundamentals	MS Word 2000 (Express)
Adobe Photoshop CS	MS Access 2003 Fundamentals (Express)	MS Word 2000 Fundamentals
Adobe Photoshop CS (Express)	MS Excel 2000	MS Word 2000 Fundamentals (Express)
AutoCAD 2000 (U.S.)	MS Excel 2000 (Express)	MS Word 2002
AutoCAD 2000 (U.S.) (Express)	MS Excel 2000 Fundamentals	MS Word 2002 (Express)
AutoCAD 2002 (U.S.) (Interactive)	MS Excel 2000 Fundamentals (Express)	MS Word 2002 Fundamentals
AutoCAD 2002 (U.S.) (Interactive) (Express)	MS Excel 2000 Fundamentals (Interactive)	MS Word 2002 Fundamentals (Express)
AutoCAD 2004 (U.S.) (Interactive)	MS Excel 2000 Fundamentals (Interactive) (Express)	MS Word 2003
AutoCAD 2004 (U.S.) (Interactive) (Express)	MS Excel 2002	MS Word 2003 (Express)
Cognos Development	MS Excel 2002 (Express)	MS Word 2003 Fundamentals
Cognos Development (Express)	MS Excel 2002 Fundamentals	MS Word 2003 Fundamentals (Express)
Computer Fundamentals (Mac OS 8.6)	MS Excel 2002 Fundamentals (Express)	MS Word 97
Computer Fundamentals (Mac OS 8.6) (Express)	MS Excel 2003	MS Word 97 (Express)
Computer Fundamentals (Mac OS X 10.4)	MS Excel 2003 (Express)	MS Word 97 Fundamentals
Computer Fundamentals (Mac OS X 10.4) (Express)	MS Excel 2003 Fundamentals	MS Word 97 Fundamentals (Express)
Computer Fundamentals (Mac OS X)	MS Excel 2003 Fundamentals (Express)	Macintosh OS8 Navigation
Computer Fundamentals (Mac OS X) (Express)	MS Excel 97	Macintosh OS8 Navigation (Express)
Computer Fundamentals (Win 2000)	MS Excel 97 (Express)	Macromedia Director 7
Computer Fundamentals (Win 2000) (Express)	MS Excel 97 Fundamentals	Macromedia Director 7 (Express)
Computer Fundamentals (Win 95/98)	MS Excel 97 Fundamentals (Express)	Macromedia Director 8
Computer Fundamentals (Win 95/98) (Express)	MS Front Page 2000	Macromedia Director 8 (Express)
Computer Fundamentals (Win XP)	MS Front Page 2000 (Express)	Macromedia Director MX 2004
Computer Fundamentals (Win XP) (Express)	MS Internet Explorer 4.0 Fundamentals	Macromedia Director MX 2004 (Express)
Computer Literacy (Windows XP)	MS Internet Explorer 4.0 Fundamentals (Express)	Macromedia FreeHand 9
Computer Literacy (Windows XP) (Express)	MS Internet Explorer 5.5 Fundamentals	Macromedia FreeHand 9 (Express)
Corel Paradox 9.0	MS Internet Explorer 5.5 Fundamentals (Express)	Oracle Forms 6.0
Corel Paradox 9.0 (Express)	MS Internet Explorer 6.0 Fundamentals	Oracle Forms 6.0 (Express)
Corel Ventura 8.0	MS Internet Explorer 6.0 Fundamentals (Express)	Peachtree 7.0
Corel Ventura 8.0 (Express)	MS Office 2002 Fundamentals	Peachtree 7.0 (Express)
Corel WordPerfect 9.0	MS Office 2002 Fundamentals (Express)	Quark XPress 4
Corel WordPerfect 9.0 (Express)	MS Office 2003 Fundamentals	Quark XPress 4 (Express)
CorelDRAW 9.0	MS Office 2003 Fundamentals (Express)	QuickBooks Pro 2000
CorelDRAW 9.0 (Express)	MS Outlook 2000 Fundamentals	QuickBooks Pro 2000 (Express)
Dreamweaver 3.0	MS Outlook 2000 Fundamentals (Express)	Quicken Basic 2000
Dreamweaver 3.0 (Express)	MS Outlook 2002 Fundamentals	Quicken Basic 2000 (Express)
Dreamweaver 4.0	MS Outlook 2002 Fundamentals (Express)	SAS 6.0 (Base)
Dreamweaver 4.0 (Express)	MS Outlook 2003 Fundamentals	SAS 6.0 (Base) (Express)
Dreamweaver MX	MS Outlook 2003 Fundamentals (Express)	SAS 8.2 (Base)
Dreamweaver MX (Express)	MS Outlook Express 5.0 Fundamentals	SAS 8.2 (Base) (Express)
Dreamweaver MX 2004	MS Outlook Express 5.0 Fundamentals (Express)	SPSS 10
Dreamweaver MX 2004 (Express)	MS PowerPoint 2000	SPSS 10 (Express)
Fireworks 3	MS PowerPoint 2000 (Express)	Solomon IV
Fireworks 3 (Express)	MS PowerPoint 2000 Fundamentals	Solomon IV (Express)
Fireworks 4	MS PowerPoint 2000 Fundamentals (Express)	Timberline 7.x
Fireworks 4 (Express)	MS PowerPoint 2002	Timberline 7.x (Express)
Fireworks MX 2004	MS PowerPoint 2002 (Express)	Visio 5.0
Fireworks MX 2004 (Express)	MS PowerPoint 2002 Fundamentals	Visio 5.0 (Express)
Flash 4	MS PowerPoint 2002 Fundamentals (Express)	WinRunner 6.0
Flash 4 (Express)	MS PowerPoint 2003	WinRunner 6.0 (Express)
Flash 5	MS PowerPoint 2003 (Express)	Word Processing Fundamentals
Flash 5 (Express)	MS PowerPoint 2003 Fundamentals	Word Processing Fundamentals (Express)

Customer Service

Business Communication	ITAA Information Security Awareness (Express)	Sexual Harassment Awareness (U.S.)
Business Communication (Express)	Listening Comprehension - Chinese	Sexual Harassment Awareness (U.S.) (Express)
Customer Assistance	Listening Comprehension - Chinese (Express)	Spelling (U.S.)
Customer Assistance (Audio)	Listening Comprehension - English (UK)	Spelling (U.S.) (Express)
Customer Assistance (Scenario 1) (Express)	Listening Comprehension - English (UK) (Express)	Spoken English Test (10 Minute)
Customer Assistance (Scenario 2) (Express)	Listening Comprehension - Korean	Spoken English Test (7 Minute)
Customer Assistance (Scenario 3) (Express)	Listening Comprehension - Korean (Express)	Spoken Spanish Test
Data Entry 10-Key	Listening Comprehension - Spanish	Telephone Etiquette
Data Entry Alphanumeric	Listening Comprehension - Spanish (Express)	Telephone Etiquette (Express)
Data Entry Alphanumeric (Audio)	Listening Skills	Time Management (U.S.)
Data Entry Numeric	Listening Skills (Express)	Time Management (U.S.) (Express)
Diversity Awareness (U.S.)	Listening/Reading Comprehension - Chinese	Typing Speed & Accuracy
Diversity Awareness (U.S.) (Express)	Listening/Reading Comprehension - Chinese (Express)	Workplace Fundamentals (U.S.)
English Listening Comprehension (U.S.)	Listening/Reading Comprehension - Korean	Workplace Fundamentals (U.S.) (Express)
English Listening Comprehension (U.S.) (Express)	Listening/Reading Comprehension - Korean (Express)	Written English
English Vocabulary	Listening/Reading Comprehension - Spanish	Written English (Express)
English Vocabulary (Express)	Listening/Reading Comprehension - Spanish (Express)	Written English (UK)
English Writing Exercise	Reading Comprehension - Chinese	Written English (UK) (Express)
Food Handling Safety (U.S.)	Reading Comprehension - Chinese (Express)	Written Spanish
Food Handling Safety (U.S.) (Express)	Reading Comprehension - English	
ITAA Information Security Awareness	Reading Comprehension - English (Express)	

Essential Skills

Business Communication	Internet Research Techniques and Resources (U.S.)	Reading Comprehension - English
Business Communication (Express)	Internet Research Techniques and Resources (U.S.) (Express)	Reading Comprehension - English (Express)
Business Math	Listening Comprehension - Chinese	Spelling (U.S.)
Business Math (Express)	Listening Comprehension - Chinese (Express)	Spelling (U.S.) (Express)
Business Writing	Listening Comprehension - English (UK)	Spoken English Test (10 Minute)
Business Writing (Express)	Listening Comprehension - English (UK) (Express)	Spoken English Test (7 Minute)
Cognitive Ability Measure	Listening Comprehension - Korean	Spoken Spanish Test
Computer Fundamentals (Mac OS 8.6)	Listening Comprehension - Korean (Express)	Time Management (U.S.)
Computer Fundamentals (Mac OS 8.6) (Express)	Listening Comprehension - Spanish	Time Management (U.S.) (Express)
Computer Fundamentals (Mac OS X 10.4)	Listening Comprehension - Spanish (Express)	Typing Speed & Accuracy
Computer Fundamentals (Mac OS X 10.4) (Express)	Listening Skills	Written English
Computer Fundamentals (Mac OS X)	Listening Skills (Express)	Written English (Express)
Computer Fundamentals (Mac OS X) (Express)	Listening/Reading Comprehension - Chinese	Written English (UK)
Computer Fundamentals (Win 2000)	Listening/Reading Comprehension - Chinese (Express)	Written English (UK) (Express)
Computer Fundamentals (Win 2000) (Express)	Listening/Reading Comprehension - Korean	Written French
Computer Fundamentals (Win 95/98)	Listening/Reading Comprehension - Korean (Express)	Written French (Express)
Computer Fundamentals (Win 95/98) (Express)	Listening/Reading Comprehension - Spanish	Written German
Computer Fundamentals (Win XP)	Listening/Reading Comprehension - Spanish (Express)	Written German (Express)
Computer Fundamentals (Win XP) (Express)	Math Fundamentals	Written Italian
Computer Literacy (Windows XP)	Math Fundamentals (Express)	Written Italian (Express)
Computer Literacy (Windows XP) (Express)	Math Fundamentals (Metric)	Written Portuguese
English Listening Comprehension (U.S.)	Multitasking	Written Portuguese (Express)
English Listening Comprehension (U.S.) (Express)	Multitasking (Audio Version)	Written Russian
English Vocabulary	Multitasking (Express)	Written Russian (Express)
English Vocabulary (Express)	Multitasking, Clerical Version	Written Spanish
English Writing Exercise	Multitasking, Clerical Version (Express)	Written Spanish (Express)
General Sciences	Reading Comprehension - Chinese	
General Sciences (Express)	Reading Comprehension - Chinese (Express)	

Finance

Accounts Payable Fundamentals	Financial Industry Knowledge (U.S.)	Peachtree 7.0

Accounts Payable Fundamentals (Express)	Financial Industry Knowledge (U.S.) (Express)	Peachtree 7.0 (Express)
Accounts Receivable/Billing Fundamentals	Financial Management (U.S.)	Presentation Skills
Accounts Receivable/Billing Fundamentals (Express)	Financial Management (U.S.) (Express)	Presentation Skills (Express)
Bookkeeping Fundamentals (U.S.)	ITAA Information Security Awareness	Purchasing Process (U.S.)
Bookkeeping Fundamentals (U.S.) (Express)	ITAA Information Security Awareness (Express)	Purchasing Process (U.S.) (Express)
Business Communication	Investment Concepts	Purchasing Supply Environment (U.S.)
Business Communication (Express)	Investment Concepts (Express)	Purchasing Supply Environment (U.S.) (Express)
Business Ethics Awareness (U.S.)	MS Excel 2000	QuickBooks Pro 2000
Business Ethics Awareness (U.S.) (Express)	MS Excel 2000 (Express)	QuickBooks Pro 2000 (Express)
Business Math	MS Excel 2000 Fundamentals	Quicken Basic 2000
Business Math (Express)	MS Excel 2000 Fundamentals (Express)	Quicken Basic 2000 (Express)
Business Writing	MS Excel 2000 Fundamentals (Interactive)	Real Estate Finance (U.S.)
Business Writing (Express)	MS Excel 2000 Fundamentals (Interactive) (Express)	Real Estate Finance (U.S.) (Express)
Cognos Development	MS Excel 2002	Records Information Management
Cognos Development (Express)	MS Excel 2002 (Express)	Records Information Management (Express)
Consumer Finance (U.S.)	MS Excel 2002 Fundamentals	SAS 6.0 (Base)
Consumer Finance (U.S.) (Express)	MS Excel 2002 Fundamentals (Express)	SAS 6.0 (Base) (Express)
Data Entry 10-Key	MS Excel 2003	SAS 8.2 (Base)
Data Entry Alphanumeric	MS Excel 2003 (Express)	SAS 8.2 (Base) (Express)
Data Entry Alphanumeric (Audio)	MS Excel 2003 Fundamentals	Sexual Harassment Awareness (U.S.)
Data Entry Numeric	MS Excel 2003 Fundamentals (Express)	Sexual Harassment Awareness (U.S.) (Express)
Diversity Awareness (U.S.)	MS Excel 97	Solomon IV
Diversity Awareness (U.S.) (Express)	MS Excel 97 (Express)	Solomon IV (Express)
Financial Accounting (U.S.)	MS Excel 97 Fundamentals	Taxation (U.S.)
Financial Accounting (U.S.) (Express)	MS Excel 97 Fundamentals (Express)	Taxation (U.S.) (Express)
Financial Accounting (UK)	Oracle Financials Rel 11	Timberline 7.x
Financial Accounting (UK) (Express)	Oracle Financials Rel 11 (Express)	Timberline 7.x (Express)
Financial Analysis (U.S.)	Payroll Fundamentals (U.S.)	Time Management (U.S.)
Financial Analysis (U.S.) (Express)	Payroll Fundamentals (U.S.) (Express)	Time Management (U.S.) (Express)
Financial Auditing (U.S.)	Payroll Fundamentals (UK)	Workplace Fundamentals (U.S.)
Financial Auditing (U.S.) (Express)	Payroll Fundamentals (UK) (Express)	Workplace Fundamentals (U.S.) (Express)

Healthcare

Anatomy & Physiology	HIPAA (Security)	Pharmaceutical Clinical Trials
Anatomy & Physiology (Express)	HIPAA (Security) (Express)	Pharmaceutical Clinical Trials (Express)
Biochemical Lab Techniques	Health Care Administration (U.S.)	Pharmaceutical GLP (U.S.)
Biochemical Lab Techniques (Express)	Health Care Administration (U.S.) (Express)	Pharmaceutical GLP (U.S.) (Express)
Biochemistry	Health Care Industry Knowledge (U.S.)	Pharmaceutical Industry Knowledge (U.S.)
Biochemistry (Express)	Health Care Industry Knowledge (U.S.) (Express)	Pharmaceutical Industry Knowledge (U.S.) (Express)
Biotechnology Industry Knowledge	Health Care Risk Management (U.S.)	Pharmaceutical Manufacturing (U.S.)
Biotechnology Industry Knowledge (Express)	Health Care Risk Management (U.S.) (Express)	Pharmaceutical Manufacturing (U.S.) (Express)
CPR/BLS Core Knowledge	Health Insurance	Pharmaceutical Mfg. Regulations (U.S.)
CPR/BLS Core Knowledge (Express)	Health Insurance (Express)	Pharmaceutical Mfg. Regulations (U.S.) (Express)
Cardiovascular Core Knowledge	Home Health Care (U.S.)	Pharmaceutical Sales (U.S.)
Cardiovascular Core Knowledge (Express)	Home Health Care (U.S.) (Express)	Pharmaceutical Sales (U.S.) (Express)
Childcare Fundamentals (U.S.)	ICD-9 and CPT Coding	Pharmaceutical Terminology (U.S.)
Childcare Fundamentals (U.S.) (Express)	ICD-9 and CPT Coding (Express)	Pharmaceutical Terminology (U.S.) (Express)
Dietetic Assessment (U.S.)	ICD-9 and CPT Coding (Hospital)	Physical Assessment Techniques (Adult)
Dietetic Assessment (U.S.) (Express)	ICD-9 and CPT Coding (Hospital) (Express)	Physical Assessment Techniques (Adult) (Express)
Diversity Awareness (U.S.)	ITAA Information Security Awareness	Physical Assessment Techniques (Pediatric)
Diversity Awareness (U.S.) (Express)	ITAA Information Security Awareness (Express)	Physical Assessment Techniques (Pediatric) (Express)
EMT-B	Medical Billing	Presentation Skills
EMT-B (Express)	Medical Billing (Express)	Presentation Skills (Express)
EMT-I Core Knowledge	Medical Office Skills (U.S.)	STD Control
EMT-I Core Knowledge (Express)	Medical Office Skills (U.S.) (Express)	STD Control (Express)
EMT-P Core Knowledge	Medical Terminology	Sexual Harassment Awareness (U.S.)
EMT-P Core Knowledge (Express)	Medical Terminology (Express)	Sexual Harassment Awareness (U.S.) (Express)
First Aid Core Knowledge	Medical Transcription (U.S.)	Time Management (U.S.)
First Aid Core Knowledge (Express)	Medical Transcription (U.S.) (Express)	Time Management (U.S.) (Express)
Food Handling Safety (U.S.)	Nursing Assistance	Vital Sign Techniques
Food Handling Safety (U.S.) (Express)	Nursing Assistance (Express)	Vital Sign Techniques (Express)

HIPAA (Privacy)
HIPAA (Privacy) (Express)

Nutritional Analysis
Nutritional Analysis (Express)

Workplace Fundamentals (U.S.)
Workplace Fundamentals (U.S.) (Express)

Human Resources

Behavioral Interviewing (U.S.)	Counseling Techniques (Express)	Office Management (U.S.)
Behavioral Interviewing (U.S.) (Express)	Diversity Awareness (U.S.)	Office Management (U.S.) (Express)
Benefits Administration (U.S.)	Diversity Awareness (U.S.) (Express)	Office Procedures (U.S.)
Benefits Administration (U.S.) (Express)	HRIS Concepts	Office Procedures (U.S.) (Express)
Benefits Management (U.S.)	HRIS Concepts (Express)	Presentation Skills
Benefits Management (U.S.) (Express)	Human Resources Concepts (U.S.)	Presentation Skills (Express)
Business Communication	Human Resources Concepts (U.S.) (Express)	Recruiting Concepts (U.S.)
Business Communication (Express)	Human Resources Concepts (UK)	Recruiting Concepts (U.S.) (Express)
Business Ethics Awareness (U.S.)	Human Resources Concepts (UK) (Express)	Sexual Harassment Awareness (U.S.)
Business Ethics Awareness (U.S.) (Express)	ITAA Information Security Awareness	Sexual Harassment Awareness (U.S.) (Express)
Business Writing	ITAA Information Security Awareness (Express)	Time Management (U.S.)
Business Writing (Express)	Interpersonal Communications	Time Management (U.S.) (Express)
Change Management (U.S.)	Interpersonal Communications (Express)	Training Delivery and Evaluation
Change Management (U.S.) (Express)	Interviewing and Hiring Concepts (U.S.)	Training Delivery and Evaluation (Express)
Coaching	Interviewing and Hiring Concepts (U.S.) (Express)	Training Development
Coaching (Express)	Legal Issues for Employees (U.S.)	Training Development (Express)
Compensation Management (U.S.)	Legal Issues for Employees (U.S.) (Express)	Workplace Fundamentals (U.S.)
Compensation Management (U.S.) (Express)	Legal Issues for HR and Management (U.S.)	Workplace Fundamentals (U.S.) (Express)
Counseling Techniques	Legal Issues for HR and Management (U.S.) (Express)	

Information Technology

.NET Framework	ITAA Information Security Awareness	OS/2 Warp Server Administration
.NET Framework (Express)	ITAA Information Security Awareness (Express)	OS/2 Warp Server Administration (Express)
.Net Framework 2.0	ITIL Concepts	OS/400
.Net Framework 2.0 (Express)	ITIL Concepts (Express)	OS/400 (Express)
ABAP	Informatica PowerMart/PowerCenter 6.2.1	On-Line Analytical Processing (OLAP)
ABAP (Express)	Informatica PowerMart/PowerCenter 6.2.1 (Express)	On-Line Analytical Processing (OLAP) (Express)
ADO.NET	Information Technology Industry Knowledge	OpenVMS
ADO.NET (Express)	Information Technology Industry Knowledge (Express)	OpenVMS (Express)
ASP.NET	Information Technology Security Fundamentals	Oracle 10g Administration
ASP.NET (Express)	Information Technology Security Fundamentals (Express)	Oracle 10g Administration (Express)
ASP.NET 2.0	Information Technology Terminology	Oracle 7.0 Administration
ASP.NET 2.0 (Express)	Information Technology Terminology (Express)	Oracle 7.0 Administration (Express)
ASP.NET Fundamentals	Informix 7.X Administration	Oracle 8.0 Administration
ASP.NET Fundamentals (Express)	Informix 7.X Administration (Express)	Oracle 8.0 Administration (Express)
Active Server Pages	Internet Concepts	Oracle 8i Administration
Active Server Pages (Express)	Internet Concepts (Express)	Oracle 8i Administration (Express)
ActiveX	Internet Industry Knowledge	Oracle 9i Administration
ActiveX (Express)	Internet Industry Knowledge (Express)	Oracle 9i Administration (Express)
Ada95	Internet Security	Oracle Designer 6i
Adabas Administration	Internet Security (Express)	Oracle Designer 6i (Express)
Adabas Administration (Express)	Internet Technology Fundamentals	Oracle Developer 2000
Adobe FrameMaker 5.5	Internet Technology Fundamentals (Express)	Oracle Developer 2000 (Express)
Adobe FrameMaker 5.5 (Express)	J.D. Edwards OneWorld Report Design (ERW)	Oracle Financials Rel 11
Adobe Illustrator 8.0	J.D. Edwards OneWorld Report Design (ERW) (Express)	Oracle Financials Rel 11 (Express)
Adobe Illustrator 8.0 (Express)	JCL	Oracle Forms 10g
Adobe Illustrator CS	JCL (Express)	Oracle Forms 10g (Express)
Adobe Illustrator CS (Express)	Java - EJB	Oracle Forms 6.0
Adobe InDesign CS	Java - EJB (Express)	Oracle Forms 6.0 (Express)
Adobe InDesign CS (Express)	Java - EJB 2.0	Oracle PL/SQL
Adobe PageMaker 6.5	Java - EJB 2.0 (Express)	Oracle PL/SQL (Express)
Adobe PageMaker 6.5 (Express)	Java - EJB 2.0 Fundamentals	PHP 4
Adobe Photoshop 5.5	Java - EJB 2.0 Fundamentals (Express)	PHP 4 (Express)

Adobe Photoshop 5.5 (Express)	Java 2	PHP 5
Adobe Photoshop 6.0	Java 2 (Express)	PHP 5 (Express)
Adobe Photoshop 6.0 (Express)	Java 2 - GUI	PeopleTools 7.0
Adobe Photoshop 7.0	Java 2 - GUI (Express)	PeopleTools 7.0 (Express)
Adobe Photoshop 7.0 (Express)	Java 2 - Non-GUI	PeopleTools 8.4
Apache 1.3.12 Administration	Java 2 - Non-GUI (Express)	PeopleTools 8.4 (Express)
Apache 1.3.12 Administration (Express)	Java 2 Fundamentals	Perl
Apache 2.0 Administration	Java 2 Fundamentals (Express)	Perl (Express)
Apache 2.0 Administration (Express)	Java 2 Platform Enterprise Edition (J2EE)	Perl 5.8
Assembly Language	Java 2 Platform Enterprise Edition (J2EE) (Express)	Perl 5.8 (Express)
Assembly Language (Express)	Java 2 Platform Enterprise Edition (J2EE) 1.4	PowerBuilder 6.0
Asynchronous Transfer Mode (ATM)	Java 2 Platform Enterprise Edition (J2EE) 1.4 (Express)	PowerBuilder 6.0 (Express)
Asynchronous Transfer Mode (ATM) (Express)	Java 2 Platform Micro Edition (J2ME)	PowerBuilder 7.0
AutoCAD 2000 (U.S.)	Java 2 Platform Micro Edition (J2ME) (Express)	PowerBuilder 7.0 (Express)
AutoCAD 2000 (U.S.) (Express)	Java 5	PowerBuilder 8.0
AutoCAD 2002 (U.S.) (Interactive)	Java 5 (Express)	PowerBuilder 8.0 (Express)
AutoCAD 2002 (U.S.) (Interactive) (Express)	Java 5 Fundamentals	PowerBuilder 9.0
AutoCAD 2004 (U.S.) (Interactive)	Java 5 Fundamentals (Express)	PowerBuilder 9.0 (Express)
AutoCAD 2004 (U.S.) (Interactive) (Express)	Java Server Pages (JSP 1.1)	Presentation Skills
BEA WebLogic Application Server 5.1	Java Server Pages (JSP 1.1) (Express)	Presentation Skills (Express)
BEA WebLogic Application Server 5.1 (Express)	Java Server Pages (JSP 1.2)	Printed Circuit Board Design
BEA WebLogic Application Server 8.1	Java Server Pages (JSP 1.2) (Express)	Printed Circuit Board Design (Express)
BEA WebLogic Application Server 8.1 (Express)	Java Server Pages (JSP 2.1)	Pro/ENGINEER 2000i
Bash Shell Scripting	Java Server Pages (JSP 2.1) (Express)	Pro/ENGINEER 2000i (Express)
Bash Shell Scripting (Express)	Java XML Technologies	Programmer/Analyst Aptitude
Biotechnology Industry Knowledge	Java XML Technologies (Express)	Programming Concepts
Biotechnology Industry Knowledge (Express)	JavaScript 1.5	Programming Concepts (Express)
Business Communication	JavaScript 1.5 (Express)	Python 1.5
Business Communication (Express)	JavaScript 1.5 Fundamentals	Python 1.5 (Express)
Business Ethics Awareness (U.S.)	JavaScript 1.5 Fundamentals (Express)	Python 2.4
Business Ethics Awareness (U.S.) (Express)	Javascript	Python 2.4 (Express)
Business Writing	Javascript (Express)	RDBMS Concepts
Business Writing (Express)	LAN/WAN Communications	RDBMS Concepts (Express)
C	LAN/WAN Communications (Express)	RPG IV
C (Express)	Linux Administration (General)	RPG IV (Express)
C# 2.0	Linux Administration (General) (Express)	SAS 6.0 (Base)
C# 2.0 (Express)	Linux Administration (Red Hat 9)	SAS 6.0 (Base) (Express)
C# Fundamentals	Linux Administration (Red Hat 9) (Express)	SAS 8.2 (Base)
C# Fundamentals (Express)	Linux Administration (Red Hat)	SAS 8.2 (Base) (Express)
C++	Linux Administration (Red Hat) (Express)	SEI Capability Maturity Model Implementation
C++ (Express)	Linux Administration (SuSE)	SEI Capability Maturity Model Implementation (Express)
C++ Fundamentals	Linux Administration (SuSE) (Express)	SOAP
C++ Fundamentals (Express)	Linux Programming (General)	SOAP (Express)
CGI Scripting	Linux Programming (General) (Express)	SONET
CGI Scripting (Express)	LoadRunner 7.x	SONET (Express)
CICS	Lotus Domino R5 Programming	SQL (ANSI)
CICS (Express)	Lotus Domino R5 Programming (Express)	SQL (ANSI) (Express)
COBOL I (ANSI 74)	Lotus Freelance Graphics 9.5	SQL (ANSI) Fundamentals
COBOL I (ANSI 74) (Express)	Lotus Freelance Graphics 9.5 (Express)	SQL (ANSI) Fundamentals (Express)
COBOL II	Lotus Notes 4.0 Administration	Server Administration
COBOL II (Express)	Lotus Notes 4.0 Administration (Express)	Server Administration (Express)
COM/DCOM (Visual Basic)	Lotus Notes 4.0 Programming	Sexual Harassment Awareness (U.S.)
COM/DCOM (Visual Basic) (Express)	Lotus Notes 4.0 Programming (Express)	Sexual Harassment Awareness (U.S.) (Express)
CORBA 2.3	Lotus Notes 6.5 Administration	Siebel 2000 Administration
CORBA 2.3 (Express)	Lotus Notes 6.5 Administration (Express)	Siebel 2000 Administration (Express)
CORBA 2.3 C++	LotusScript R5 Programming	SilverStream 2.5 Applications Server
CORBA 2.3 C++ (Express)	LotusScript R5 Programming (Express)	SilverStream 2.5 Applications Server (Express)
CORBA 2.3 Java	MPEG Concepts	Smalltalk
CORBA 2.3 Java (Express)	MPEG Concepts (Express)	Smalltalk (Express)
CSS2	MS Access 2000 Programming	Software Business Analysis
CSS2 (Express)	MS Access 2000 Programming (Express)	Software Business Analysis (Express)
Cellular Technology	MS Access 97 Programming	Software Configuration Management

Cellular Technology (Express)	MS Access 97 Programming (Express)	Software Configuration Management (Express)
Check Point FireWall-1 Administration	MS Commerce Server 2002	Software Quality Assurance
Check Point FireWall-1 Administration (Express)	MS Commerce Server 2002 (Express)	Software Quality Assurance (Express)
Check Point Firewall-1 NG Administration	MS Exchange Server 2000 Administration	Software Testing
Check Point Firewall-1 NG Administration (Express)	MS Exchange Server 2000 Administration (Express)	Software Testing (Express)
Cisco Network Design	MS Exchange Server 2003 Administration	Struts 1.2.x
Cisco Network Design (Express)	MS Exchange Server 2003 Administration (Express)	Struts 1.2.x (Express)
Cisco Network Support	MS Exchange Server 5.5 Administration	Sybase 11.X Administration
Cisco Network Support (Express)	MS Exchange Server 5.5 Administration (Express)	Sybase 11.X Administration (Express)
Cisco Router Fundamentals	MS Front Page 2000	Sybase 12.5 Administration
Cisco Router Fundamentals (Express)	MS Front Page 2000 (Express)	Sybase 12.5 Administration (Express)
Citrix Administration	MS ISA Server 2000 Administration	Systems Analysis
Citrix Administration (Express)	MS ISA Server 2000 Administration (Express)	Systems Analysis (Express)
Client/Server Concepts	MS Internet Explorer 4.0 Administration	TCP/IP Administration
Client/Server Concepts (Express)	MS Internet Explorer 4.0 Administration (Express)	TCP/IP Administration (Express)
ColdFusion 4.5	MS Internet Explorer 6.0 Administration	Technical Help Desk
ColdFusion 4.5 (Express)	MS Internet Explorer 6.0 Administration (Express)	Technical Help Desk (Express)
ColdFusion 5	MS Internet Information Server 4.0 Administration	Technical Help Desk (Microsoft)
ColdFusion 5 (Express)	MS Internet Information Server 4.0 Administration (Express)	Technical Help Desk (Microsoft) (Express)
ColdFusion MX	MS Internet Information Server 5.0 Administration	Technical Writing
ColdFusion MX (Express)	MS Internet Information Server 5.0 Administration (Express)	Technical Writing (Express)
Compaq Server Administration (Win NT/2000)	MS Outlook 2000 Administration	Telecommunications Industry Knowledge
Compaq Server Administration (Win NT/2000) (Express)	MS Outlook 2000 Administration (Express)	Telecommunications Industry Knowledge (Express)
Computer Electronics	MS Proxy Server 2.0 Administration	Time Management (U.S.)
Computer Electronics (Express)	MS Proxy Server 2.0 Administration (Express)	Time Management (U.S.) (Express)
Computer Forensics (U.S.)	MS SQL Server 2000 Administration	UDDI
Computer Forensics (U.S.) (Express)	MS SQL Server 2000 Administration (Express)	UDDI (Express)
Computer Technical Support	MS SQL Server 2000 Programming	Unified Modeling Language (UML)
Computer Technical Support (Express)	MS SQL Server 2000 Programming (Express)	Unified Modeling Language (UML) (Express)
Computer Telephony Integration (CTI)	MS SQL Server 2005 Programming	Unix Administration (AIX)
Computer Telephony Integration (CTI) (Express)	MS SQL Server 2005 Programming (Express)	Unix Administration (AIX) (Express)
Crystal Reports 7	MS SQL Server 6.5 Administration	Unix Administration (General)
Crystal Reports 7 (Express)	MS SQL Server 6.5 Administration (Express)	Unix Administration (General) (Express)
Crystal Reports 9	MS SQL Server 6.5 Programming	Unix Administration (HP)
Crystal Reports 9 (Express)	MS SQL Server 6.5 Programming (Express)	Unix Administration (HP) (Express)
Customer Requirements Analysis	MS SQL Server 7 Administration	Unix Administration (Solaris 10)
Customer Requirements Analysis (Express)	MS SQL Server 7 Administration (Express)	Unix Administration (Solaris 10) (Express)
DB2 Administration (OS390)	MS SQL Server 7 Programming	Unix Administration (Solaris 8)
DB2 Administration (OS390) (Express)	MS SQL Server 7 Programming (Express)	Unix Administration (Solaris 8) (Express)
DB2 Administration (UDB)	MS SharePoint Portal Server 2003	Unix Administration (Solaris 9)
DB2 Administration (UDB) (Express)	MS SharePoint Portal Server 2003 (Express)	Unix Administration (Solaris 9) (Express)
DB2 Administration z/OS	MS Site Server 3.0 Administration	Unix Administration (Solaris)
DB2 Administration z/OS (Express)	MS Site Server 3.0 Administration (Express)	Unix Administration (Solaris) (Express)
DB2 Programming	MS Systems Mgmt. Server 2.0 Administration	Unix Korn Shell Scripting
DB2 Programming (Express)	MS Systems Mgmt. Server 2.0 Administration (Express)	Unix Korn Shell Scripting (Express)
DOS 6.2	MS Visual InterDev 6.0	Unix Programming (General)
DOS 6.2 (Express)	MS Visual InterDev 6.0 (Express)	Unix Programming (General) (Express)
Data Modeling Concepts	MS Windows 2000	VBScript 5.5
Data Modeling Concepts (Express)	MS Windows 2000 (Express)	VBScript 5.5 (Express)
Data Warehousing Concepts	MS Windows 2000 Active Directory	VPN with Windows
Data Warehousing Concepts (Express)	MS Windows 2000 Active Directory (Express)	VPN with Windows (Express)
Delphi 3.0	MS Windows 2000 Desktop Administration	VSAM
Delphi 3.0 (Express)	MS Windows 2000 Desktop Administration (Express)	VSAM (Express)
Delphi 5.0	MS Windows 2000 Migration	Visio 5.0
Delphi 5.0 (Express)	MS Windows 2000 Migration (Express)	Visio 5.0 (Express)
Delphi 6.0	MS Windows 2000 Server Administration	Visual Basic 2005
Delphi 6.0 (Express)	MS Windows 2000 Server Administration (Express)	Visual Basic 2005 (Express)
Delphi 6.0 Fundamentals	MS Windows 2003 Active Directory	Visual Basic 5.0
Delphi 6.0 Fundamentals (Express)	MS Windows 2003 Active Directory (Express)	Visual Basic 5.0 (Express)
Digital Signal Processing (DSP)	MS Windows 95 Administration	Visual Basic 6.0

Digital Signal Processing (DSP) (Express)	MS Windows 95 Administration (Express)	Visual Basic 6.0 (Express)
Disaster Recovery and Planning	MS Windows 98 Administration	Visual Basic 6.0 Fundamentals
Disaster Recovery and Planning (Express)	MS Windows 98 Administration (Express)	Visual Basic 6.0 Fundamentals (Express)
Diversity Awareness (U.S.)	MS Windows Me Administration	Visual Basic.NET
Diversity Awareness (U.S.) (Express)	MS Windows Me Administration (Express)	Visual Basic.NET (Express)
Dreamweaver 3.0	MS Windows NT 4.0 Administration	Visual Basic.NET Fundamentals
Dreamweaver 3.0 (Express)	MS Windows NT 4.0 Administration (Express)	Visual Basic.NET Fundamentals (Express)
Dreamweaver 4.0	MS Windows NT 4.0 Workstation Administration	Visual C++
Dreamweaver 4.0 (Express)	MS Windows NT 4.0 Workstation Administration (Express)	Visual C++ (Express)
Dreamweaver MX	MS Windows Server 2003 Administration	Visual FoxPro 6.0
Dreamweaver MX (Express)	MS Windows Server 2003 Administration (Express)	Visual FoxPro 6.0 (Express)
Dreamweaver MX 2004	MS Windows XP Desktop Administration	Visual J++ 6.0
Dreamweaver MX 2004 (Express)	MS Windows XP Desktop Administration (Express)	Visual J++ 6.0 (Express)
Dynamic HTML	MUMPS	Voice over Internet Protocol (VoIP)
Dynamic HTML (Express)	MUMPS (Express)	Voice over Internet Protocol (VoIP) (Express)
E-Commerce Concepts	Macintosh Networking	WAN Technologies
E-Commerce Concepts (Express)	Macintosh Networking (Express)	WAN Technologies (Express)
E-Commerce Implementation	Macintosh OS X 10.2 Desktop Administration	WSDL
E-Commerce Implementation (Express)	Macintosh OS X 10.2 Desktop Administration (Express)	WSDL (Express)
ERP Concepts (U.S.)	Macromedia Director 7	WWW Concepts
ERP Concepts (U.S.) (Express)	Macromedia Director 7 (Express)	WWW Concepts (Express)
ERwin 3.5.2 Administration	Macromedia Director 8	Web Design Concepts
ERwin 3.5.2 Administration (Express)	Macromedia Director 8 (Express)	Web Design Concepts (Express)
Electronic Data Interchange (EDI)	Macromedia Director MX 2004	Web Design for Accessibility
Electronic Data Interchange (EDI) (Express)	Macromedia Director MX 2004 (Express)	Web Design for Accessibility (Express)
Embedded Systems Concepts	Macromedia FreeHand 9	Web Development Concepts
Embedded Systems Concepts (Express)	Macromedia FreeHand 9 (Express)	Web Development Concepts (Express)
FORTRAN 77	Multiple Virtual Storage (MVS)	Web Server Administration
FORTRAN 77 (Express)	Multiple Virtual Storage (MVS) (Express)	Web Server Administration (Express)
Fiber Optics	MySQL 3.23 Administration	Web Services Application Engineering
Fiber Optics (Express)	MySQL 3.23 Administration (Express)	Web Services Application Engineering (Express)
Firewall Administration Concepts	Natural	Web Services Concepts
Firewall Administration Concepts (Express)	Natural (Express)	Web Services Concepts (Express)
Fireworks 3	Network Authentication	WebSphere MQ
Fireworks 3 (Express)	Network Authentication (Express)	WebSphere MQ (Express)
Fireworks 4	Network Monitoring	WinRunner 6.0
Fireworks 4 (Express)	Network Monitoring (Express)	WinRunner 6.0 (Express)
Flash 4	Network Security	Windows Application Program Interface
Flash 4 (Express)	Network Security (Express)	Windows Application Program Interface (Express)
Flash 5	Network Technical Support	Wireless Application Protocol (WAP)
Flash 5 (Express)	Network Technical Support (Express)	Wireless Application Protocol (WAP) (Express)
Flash MX	Networking Concepts	Wireless Network Technology
Flash MX (Express)	Networking Concepts (Express)	Wireless Network Technology (Express)
Frame Relay	Novell GroupWise 5.5 Administration	Workplace Fundamentals (U.S.)
Frame Relay (Express)	Novell GroupWise 5.5 Administration (Express)	Workplace Fundamentals (U.S.) (Express)
HRIS Concepts	Novell NetWare 4.11 Administration	XHTML 1.1
HRIS Concepts (Express)	Novell NetWare 4.11 Administration (Express)	XHTML 1.1 (Express)
HTML 4.0	Novell NetWare 5.0 Administration	XML
HTML 4.0 (Express)	Novell NetWare 5.0 Administration (Express)	XML (Express)
HomeSite 4.5	Novell NetWare 6.5 Administration	XML Concepts
HomeSite 4.5 (Express)	Novell NetWare 6.5 Administration (Express)	XML Concepts (Express)
IMS 6.0	Nuance Voice User Interface (VUI) Design	XSL
IMS 6.0 (Express)	Nuance Voice User Interface (VUI) Design (Express)	XSL (Express)
IP Routing & Switching	OO Concepts	xDSL Technology
IP Routing & Switching (Express)	OO Concepts (Express)	xDSL Technology (Express)
ISDN (North America/Japan)	OO Design Patterns	
ISDN (North America/Japan) (Express)	OO Design Patterns (Express)	

Languages and Communication

Business Communication	Listening Skills (Express)	Reading Comprehension - Russian (Express)
Business Communication (Express)	Listening/Reading Comprehension - Chinese	Reading Comprehension - Spanish
Business Writing	Listening/Reading Comprehension - Chinese (Express)	Reading Comprehension - Spanish (Express)
Business Writing (Express)	Listening/Reading Comprehension - Japanese	Shorthand
Data Entry 10-Key	Listening/Reading Comprehension - Korean	Shorthand (Express)
Data Entry Alphanumeric	Listening/Reading Comprehension - Korean (Express)	Speedwriting
Data Entry Alphanumeric (Audio)	Listening/Reading Comprehension - Spanish	Speedwriting (Express)
Data Entry Numeric	Listening/Reading Comprehension - Spanish (Express)	Spelling (U.S.)
Editing & Proofing (Chicago Style)	Negotiation Strategy	Spelling (U.S.) (Express)
Editing & Proofing (Chicago Style) (Express)	Negotiation Strategy (Express)	Spoken English Test (10 Minute)
English Listening Comprehension (U.S.)	Presentation Skills	Spoken English Test (7 Minute)
English Listening Comprehension (U.S.) (Express)	Presentation Skills (Express)	Spoken Spanish Test
English Vocabulary	Reading Comprehension - Chinese	Technical Writing
English Vocabulary (Express)	Reading Comprehension - Chinese (Express)	Technical Writing (Express)
English Writing Exercise	Reading Comprehension - English	Telephone Etiquette
Interpersonal Communications	Reading Comprehension - English (Express)	Telephone Etiquette (Express)
Interpersonal Communications (Express)	Reading Comprehension - French	Typing Speed & Accuracy
Listening Comprehension - Chinese	Reading Comprehension - French (Express)	Written English
Listening Comprehension - Chinese (Express)	Reading Comprehension - German	Written English (Express)
Listening Comprehension - English (UK)	Reading Comprehension - German (Express)	Written English (UK)
Listening Comprehension - English (UK) (Express)	Reading Comprehension - Italian	Written English (UK) (Express)
Listening Comprehension - Japanese (Express)	Reading Comprehension - Italian (Express)	Written French
Listening Comprehension - Korean	Reading Comprehension - Korean	Written German
Listening Comprehension - Korean (Express)	Reading Comprehension - Korean (Express)	Written Italian
Listening Comprehension - Spanish	Reading Comprehension - Portuguese	Written Portuguese
Listening Comprehension - Spanish (Express)	Reading Comprehension - Portuguese (Express)	Written Russian
Listening Skills	Reading Comprehension - Russian	Written Spanish

Legal

Business Ethics Awareness (U.S.)	Legal Issues for Employees (U.S.) (Express)	Sexual Harassment Awareness (U.S.)
Business Ethics Awareness (U.S.) (Express)	Legal Issues for HR and Management (U.S.)	Sexual Harassment Awareness (U.S.) (Express)
Business Writing	Legal Issues for HR and Management (U.S.) (Express)	Shorthand
Business Writing (Express)	Legal Research (U.S.)	Shorthand (Express)
Diversity Awareness (U.S.)	Legal Research (U.S.) (Express)	Speedwriting
Diversity Awareness (U.S.) (Express)	Legal Secretarial Skills (U.S.)	Speedwriting (Express)
Filing (U.S.)	Legal Secretarial Skills (U.S.) (Express)	Time Management (U.S.)
Filing (U.S.) (Express)	Presentation Skills	Time Management (U.S.) (Express)
ITAA Information Security Awareness	Presentation Skills (Express)	Workplace Fundamentals (U.S.)
ITAA Information Security Awareness (Express)	Records Information Management	Workplace Fundamentals (U.S.) (Express)
Legal Issues for Employees (U.S.)	Records Information Management (Express)	

Management

Act! 4.0	Health Care Administration (U.S.)	Presentation Skills (Express)
Act! 4.0 (Express)	Health Care Administration (U.S.) (Express)	Project Management
Behavioral Interviewing (U.S.)	Health Care Risk Management (U.S.)	Project Management (2000)
Behavioral Interviewing (U.S.) (Express)	Health Care Risk Management (U.S.) (Express)	Project Management (2000) (Express)
Benefits Administration (U.S.)	Human Resources Concepts (U.S.)	Project Management (2005)
Benefits Administration (U.S.) (Express)	Human Resources Concepts (U.S.) (Express)	Project Management (2005) (Express)
Benefits Management (U.S.)	Human Resources Concepts (UK)	Project Management (Express)
Benefits Management (U.S.) (Express)	Human Resources Concepts (UK) (Express)	Purchasing Process (U.S.)
Business Communication	ITAA Information Security Awareness	Purchasing Process (U.S.) (Express)
Business Communication (Express)	ITAA Information Security Awareness (Express)	Purchasing Supply Environment (U.S.)
Business Concepts (U.S.)	ITIL Concepts	Purchasing Supply Environment (U.S.) (Express)
Business Concepts (U.S.) (Express)	ITIL Concepts (Express)	Recruiting Concepts (U.S.)
Business Ethics Awareness (U.S.)	Interpersonal Communications	Recruiting Concepts (U.S.) (Express)
Business Ethics Awareness (U.S.) (Express)	Interpersonal Communications (Express)	Retail Management (U.S.)
Business Math	Interviewing and Hiring Concepts (U.S.)	Retail Management (U.S.) (Express)

Business Math (Express)
Business Process Reengineering
Business Process Reengineering (Express)
Business Writing
Business Writing (Express)

Change Management (U.S.)
Change Management (U.S.) (Express)
Coaching
Coaching (Express)
Compensation Management (U.S.)
Compensation Management (U.S.) (Express)
Counseling Techniques
Counseling Techniques (Express)
Customer Requirements Analysis
Customer Requirements Analysis (Express)
Disaster Recovery and Planning
Disaster Recovery and Planning (Express)
Diversity Awareness (U.S.)
Diversity Awareness (U.S.) (Express)
HIPAA (Privacy)
HIPAA (Privacy) (Express)
HIPAA (Security)
HIPAA (Security) (Express)

Interviewing and Hiring Concepts (U.S.) (Express)
Legal Issues for Employees (U.S.)
Legal Issues for Employees (U.S.) (Express)
Legal Issues for HR and Management (U.S.)
Legal Issues for HR and Management (U.S.) (Express)
MS Project 2000
MS Project 2000 (Express)
MS Project 2002
MS Project 2002 (Express)
Managing People (U.K.)
Managing People (U.K.) (Express)
Managing People (U.S.)
Managing People (U.S.) (Express)
Negotiation Strategy
Negotiation Strategy (Express)
Office Management (U.S.)
Office Management (U.S.) (Express)
Operations Concepts
Operations Concepts (Express)
Payroll Fundamentals (U.S.)
Payroll Fundamentals (U.S.) (Express)
Payroll Fundamentals (UK)
Presentation Skills

SEI Capability Maturity Model Implementation
SEI Capability Maturity Model Implementation (Express)
Sexual Harassment Awareness (U.S.)
Sexual Harassment Awareness (U.S.) (Express)
Software Business Analysis
Software Business Analysis (Express)
Software Configuration Management
Software Configuration Management (Express)
Software Quality Assurance
Software Quality Assurance (Express)
Software Testing
Software Testing (Express)
Systems Analysis
Systems Analysis (Express)
Time Management (U.S.)
Time Management (U.S.) (Express)
Training Delivery and Evaluation
Training Delivery and Evaluation (Express)
Training Development
Training Development (Express)
Workplace Fundamentals (U.S.)
Workplace Fundamentals (U.S.) (Express)

Sales and Marketing

Act! 4.0
Act! 4.0 (Express)
Advertising Industry Knowledge
Advertising Industry Knowledge (Express)
Aerospace Industry Knowledge
Aerospace Industry Knowledge (Express)
Automotive Industry Knowledge (U.S.)
Automotive Industry Knowledge (U.S.) (Express)
Biotechnology Industry Knowledge
Biotechnology Industry Knowledge (Express)
Business Communication
Business Communication (Express)
Business Ethics Awareness (U.S.)
Business Ethics Awareness (U.S.) (Express)
Business Math
Business Math (Express)
Business Writing
Business Writing (Express)
Consumer Products Industry Knowledge (U.S.)
Consumer Products Industry Knowledge (U.S.) (Express)
Database Marketing (U.S.)
Database Marketing (U.S.) (Express)
Defense Industry Knowledge (U.S.)
Defense Industry Knowledge (U.S.) (Express)
Diversity Awareness (U.S.)
Diversity Awareness (U.S.) (Express)
Education Industry Knowledge (U.S.)
Education Industry Knowledge (U.S.) (Express)
Energy Industry Knowledge (U.S.)
Energy Industry Knowledge (U.S.) (Express)
Financial Industry Knowledge (U.S.)
Financial Industry Knowledge (U.S.) (Express)
Health Care Industry Knowledge (U.S.)

Health Care Industry Knowledge (U.S.) (Express)
Hospitality Industry Knowledge (U.S.)
Hospitality Industry Knowledge (U.S.) (Express)
ITAA Information Security Awareness
ITAA Information Security Awareness (Express)
Information Technology Industry Knowledge
Information Technology Industry Knowledge (Express)
Internet Industry Knowledge
Internet Industry Knowledge (Express)
Listening Skills
Listening Skills (Express)
MS PowerPoint 2000
MS PowerPoint 2000 (Express)
MS PowerPoint 2000 Fundamentals
MS PowerPoint 2000 Fundamentals (Express)
MS PowerPoint 2002
MS PowerPoint 2002 (Express)
MS PowerPoint 2002 Fundamentals
MS PowerPoint 2002 Fundamentals (Express)
MS PowerPoint 2003
MS PowerPoint 2003 (Express)
MS PowerPoint 2003 Fundamentals
MS PowerPoint 2003 Fundamentals (Express)
MS PowerPoint 97
MS PowerPoint 97 (Express)
MS PowerPoint 97 Fundamentals
MS PowerPoint 97 Fundamentals (Express)
Manufacturing Industry Knowledge
Manufacturing Industry Knowledge (Express)
Market Research
Market Research (Express)
Marketing Concepts
Marketing Concepts (Express)

Marketing Strategy
Marketing Strategy (Express)
Negotiation Strategy
Negotiation Strategy (Express)
Outbound Sales Skills
Outbound Sales Skills (Express)
Pharmaceutical Industry Knowledge (U.S.)
Pharmaceutical Industry Knowledge (U.S.) (Express)
Presentation Skills
Presentation Skills (Express)
Public Relations Industry Knowledge (U.S.)
Public Relations Industry Knowledge (U.S.) (Express)
Retail Industry Knowledge (U.S.)
Retail Industry Knowledge (U.S.) (Express)
Sales Concepts (U.S.)
Sales Concepts (U.S.) (Express)
Sales Concepts - Federal (U.S.)
Sales Concepts - Federal (U.S.) (Express)
Security Industry Knowledge (U.S.)
Security Industry Knowledge (U.S.) (Express)

Sexual Harassment Awareness (U.S.)
Sexual Harassment Awareness (U.S.) (Express)
Solution Selling
Solution Selling (Express)
Telecommunications Industry Knowledge
Telecommunications Industry Knowledge (Express)
Telephone Etiquette
Telephone Etiquette (Express)
Time Management (U.S.)
Time Management (U.S.) (Express)
Workplace Fundamentals (U.S.)
Workplace Fundamentals (U.S.) (Express)

Other

Aerospace Industry Knowledge	Education Industry Knowledge (U.S.)	Public Relations Industry Knowledge (U.S.)
Aerospace Industry Knowledge (Express)	Education Industry Knowledge (U.S.) (Express)	Public Relations Industry Knowledge (U.S.) (Express)
Automotive Industry Knowledge (U.S.)	Energy Industry Knowledge (U.S.)	Retail Industry Knowledge (U.S.)
Automotive Industry Knowledge (U.S.) (Express)	Energy Industry Knowledge (U.S.) (Express)	Retail Industry Knowledge (U.S.) (Express)
Childcare Fundamentals (U.S.)	Food Handling Safety (U.S.)	Retail Management (U.S.)
Childcare Fundamentals (U.S.) (Express)	Food Handling Safety (U.S.) (Express)	Retail Management (U.S.) (Express)
Consumer Products Industry Knowledge (U.S.)	General Sciences	Security Industry Knowledge (U.S.)
Consumer Products Industry Knowledge (U.S.) (Express)	General Sciences (Express)	Security Industry Knowledge (U.S.) (Express)
Counseling Techniques	Hospitality Industry Knowledge (U.S.)	Telecommunications Industry Knowledge
Counseling Techniques (Express)	Hospitality Industry Knowledge (U.S.) (Express)	Telecommunications Industry Knowledge (Express)
Defense Industry Knowledge (U.S.)	Manufacturing Industry Knowledge	
Defense Industry Knowledge (U.S.) (Express)	Manufacturing Industry Knowledge (Express)	

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